

# Come with us to ...

destination:  
**Costa Rica**



## PROPOSED ITINERARY

**Day 1:** Arrive in San Jose, Costa Rica in the afternoon/evening and transfer to our hotel in nearby Alajuela.

**Day 2:** Morning visit to a local elementary school where we will have the opportunity to tour the school, play soccer with the students, and offer school supplies and other needed items to the school. Next head to a local coffee plantation to discuss the importance of coffee to Costa Rica. Discuss the process a coffee bean takes from the fields to your favorite brew. After lunch travel to the Sarapiquí, stopping at beautiful sites along the way. This afternoon enjoy an exclusive pineapple tour and then enjoy the wildlife at our eco-resort.

**Day 3:** Enjoy a day of outdoor adventure. Wake up early for an unforgettable day of white water rafting on the Pacuare, a challenging river with class three and four rapids. National Geographic lists this river as one of the top five most scenic rafting rivers in the world.

**Day 4:** Depart for Fortuna and Mt. Arenal, one of the world's most active volcanoes. This afternoon explore Fortuna with options of shopping, visiting a beautiful waterfall, or a visit to the National Park. In the evening enjoy the natural hot springs at the foot of the volcano. On a clear night, we will get to see the mighty fireworks of Arenal!

**Day 5:** This morning take your turn flying high through the forest canopy on ziplines! Enjoy one last dip in the hot springs before checking out and departing for Manuel Antonio. Arrive later in the day and enjoy free time and shopping in Manuel Antonio and enjoying our beachfront hotel.

**Day 6:** Today enjoy a Catamaran Cruise to see the incredible marine wildlife (snorkeling included). Afternoon beach time including shopping and optional surfing.

**Day 7:** Take an excursion along the shoreline to the 716-acre Manuel Antonio National Park, known for its dense jungle vegetation and abundant wildlife (lots of monkeys!). Depart in the afternoon for our return journey to San Jose.

**Day 8:** Depart for home after an incredible adventure-filled week!

# November 2012

## Southern Regional

Price per person: **\$2090\***

\*Includes airline taxes/fuel surcharges  
estimated at \$250 and subject to change  
**Minimum 20 paid travelers**

### Trip Price Includes:

- ◆ Round trip airfare from Philadelphia, Newark, NYC area (excluding any checked bag fees)
- ◆ Safe, clean lodging at quad occupancy
- ◆ Private ground transportation to all included sites and activities
- ◆ Activities per itinerary
- ◆ Breakfast, lunch, dinner daily
- ◆ *Optional* Trip Protection Plan (TPP)
- ◆ Dedicated Global Travel Alliance tour director for duration of trip
- ◆ Costa Rica departure taxes
- ◆ Convenient monthly payment schedule
- ◆ **Prices are dependent upon air and hotel availability at the time of booking.**

**See reverse for more info and to enroll in the trip!**



**GLOBAL**Travel  
*Alliance*

[www.GlobalTravelAlliance.com](http://www.GlobalTravelAlliance.com)

866-926-6188

## Trip Details

### Trip Dates:

November 3/4-12/13, 2012

### Group Leader:

Malinda Fritz  
Julie Suarez

### Group ID:

5145

### Destination:

Costa Rica

### Tour Cost:

Trip Price \$2,090

### **Additional Costs (as applicable):**

Double Occupancy upgrade \$280

Single Occupancy upgrade \$560

Baggage fees as determined by airline

Price based on a minimum of 20 full-paying travelers; price may increase if minimum requirement is not met

### Trip Inclusions:

Roundtrip airfare from Philadelphia or NYC area (excluding baggage fees, if applicable, which are the responsibility of the traveler)  
Price includes airline taxes/fees estimated at \$250, subject to change

Quad/triple hotel accommodations

All ground transportation to included sites  
Breakfast, lunch and dinner daily while touring  
Dedicated Global Travel Alliance tour director  
24-hour emergency support

### Important Enrollment Information:

Registration Due: February 1, 2012

Non-refundable Deposit of \$200 due upon enrollment

Enrollment after February 1, 2012 is subject to availability

Your personal monthly payment schedule will be determined upon online enrollment.

Trip must be paid in full by September 4, 2012.

Travelers wishing to pay by check will be charged a \$5 processing fee per payment.

If exchange rate increases by 7% or greater, trip price may be adjusted.

Should the trip be cancelled for lack of enrollment, all enrolled travelers will receive a full refund.

**Enrollment is only a few clicks away!**

Visit [www.globaltravelalliance.com/enrollment](http://www.globaltravelalliance.com/enrollment)

and enter your Group ID **5145** by Feb 1!

Then make monthly payments online  
(due dates based on your date of enrollment)



7131 Grand National Dr., #103 ♦ Orlando FL 32819

**GLOBAL**Travel  
Alliance

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# Costa Rica



**Changing lives  
... one trip at a time!**

### Tentative Itinerary

**Day 1:** Arrive in San Jose, Costa Rica in the afternoon/evening and transfer to our hotel in nearby Alajuela.

**Day 2:** Morning visit to a local elementary school where we will have the opportunity to tour the school, play soccer with the students, and offer school supplies and other needed items to the school. Next head to a local coffee plantation to discuss the importance of coffee to Costa Rica. Discuss the process a coffee bean takes from the fields to your favorite brew. After lunch travel to the Sarapiquí, stopping at beautiful sites along the way. This afternoon enjoy an exclusive pineapple tour and then enjoy the wildlife at our eco-resort.

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## **GLOBAL protection... Security, Quality, Confidence**

**Our TRIP PROTECTION PLAN (TPP) gives you peace of mind from your doorstep to your destination. Be it the ordinary or the significant, when the unexpected arises your investment is protected.**

**Premier Cancellation Policy:** Written cancellation for any reason up to 24 hours prior to departure = 100% refund (less the non-refundable deposit and TPP fee)

**Trip Delay/Interruption Coverage:** Covers additional accommodation and travel expenses due to travel delay/interruption including delays due to weather

**Medical Coverage:** Emergency Medical/Dental expenses that occur on your trip

**Baggage Protection:** Covers essential items if checked baggage is lost or delayed for 24 hours or more

*For your convenience, travelers are automatically enrolled in our Trip Protection Plan (TPP) for an additional cost of \$194 per person. You will have the option to decline during the online enrollment process.*



## **INSTRUCTIONS FOR COMPLETING ONLINE ENROLLMENT**

**Go to Global Travel Website: [www.globaltravelalliance.com/enrollment](http://www.globaltravelalliance.com/enrollment)**

### **STEP ONE: ENTER GROUP INFORMATION**

In order to enroll yourself or son/daughter in a trip, you must visit the website above and enter your Group Leader's Last Name along with your Group ID number, which are both found on the enrollment flyer.

### **STEP TWO: ENTER PERSONAL INFORMATION**

Once you enter this information correctly, you will be taken to the Group Enrollment Screen, which provides you with the travel dates, tentative itinerary and the enrollment form. All fields marked with an asterisk (\*) are mandatory. Please remember to double check the spelling of your name (as it appears on your ID or passport). When completed, click Submit and Review.

**IMPORTANT!** If you are using the same email address to register all travelers in your family, you must use a different password for each traveler. Using the same password for each will prohibit you from viewing your correct account information and from making payments.

### **STEP THREE: CONFIRM PERSONAL INFORMATION**

On the next screen, you will be asked to confirm the information you just entered. Please verify that everything is correct. If it is not, click Edit, correct the information, and then click Submit and Review again to come back to this screen. If all information is correct, please click Confirm and Proceed. This will take you to the Payment Screen.

### **STEP FOUR: PAYMENT**

On this final screen, you will choose your method of payment – Deposit or Pay-In-Full. If you choose to only make the deposit payment (plus the Trip Protection Plan fee, if enrolled), your payment schedule will be automatically generated by the system. You will have a payment due every 30 days from the date of enrollment until the final payment due date. All payment amounts should be equal, except for the final amount which is for the balance of the trip.

Once you enter your credit card information and click Submit Payment, your enrollment information and payment will be sent directly to us! You will also receive a Transaction ID number, which is confirmation of your payment.

## OTHER IMPORTANT INFORMATION

### ENROLLMENT CONFIRMATION:

Once you have enrolled and made your payment for the initial deposit, you will receive an email confirmation confirming the price and payment for your trip. This email will also give you the web address to login and make your payments as well as your username and password.

Also, within 7-10 business days, you will receive a Welcome Letter from our office confirming your enrollment in the trip. Please keep both of these pieces of information for future reference.

### TRIP PROTECTION PLAN:

In your Welcome Letter, you will also receive a colored card – it will either be Green or Pink. If you enrolled in the Trip Protection Plan (TPP) and have paid for it at the time of enrollment, you will receive a Green card as confirmation. If you did not enroll in the TPP, you will receive a Pink card indicating so. However, even if you receive the pink card and still want to enroll in the TPP, you have 30 days from your enrollment date – simply contact our office to add this to your account!

### LOG IN TO YOUR ACCOUNT:

Website: [www.globaltravelalliance.com/login](http://www.globaltravelalliance.com/login)

Username: Your email address used to enroll

Password: Your password used when you enrolled

If you ever forget your password, you can simply click the link Forgot Password at the login screen and it will automatically be emailed to you. You may also contact our office directly to have your password changed, or you can change it yourself once you have logged in.

### WAITLIST:

Most trips have a maximum number of travelers that can sign up as the number of airline and bus seats available are limited. If you try to sign up and the trip is already full, you may receive this message:

***Total numbers of travelers on this trip has maxed out and you will be on the waiting list if you continue registration.***

Upon completion of your registration, you will see "Waitlist" next to your name on the trip roster. Once your registration has cleared and we have determined that a spot is available to you on the trip, we will clear your waitlist remark and notify you immediately of the change. ***Important! Although you will not be charged late fees for a missed payment, please continue making them as it makes enrollment confirmation much easier!***

### CHECK PAYMENTS:

The online payment system has been designed for your convenience in making payments to our office for your trip. If you choose not to make payments via our secure site and wish to send a check instead, please allow at least 7 calendar days for mail processing time and another 3-5 business days to process your payment. ***Important! All check payments sent to our office will be assessed a \$5 manual processing fee which will be added to your account. Unfortunately, we are unable to waive this fee for any reason.***

### AUTOMATED EMAILS:

The online payment system will automatically send you an email from [epeterson@globaltravelalliance.com](mailto:epeterson@globaltravelalliance.com) for the following events and times:

- a) **Enrollment Confirmation** – At the time of enrollment.
- b) **Payment Reminder** – Approximately 7-10 days prior to the due date.
- c) **Late Payment** – After your payment is late.
- d) **Payment Confirmation** – Once you make your payment.

**NOTE:** Please remember that these emails are courtesy emails only and should not be relied upon for making your payments. Please add the email address above to your "Safe Sender" list to be sure they aren't blocked as spam.

### LATE PAYMENTS:

A late fee of \$10 will automatically be assessed when you are late on your payment. This is added-to your payment amount. For example, if your payment due is \$200 on February 1 and you make your payment on February 10, the amount you will be charged on your credit card for that payment is \$210. **Unfortunately, due to requirements and contracts we have with our vendors, we are unable to waive late payment fees.**